

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION  
**RECEIVED**

DEC 16 2002

Illinois Commerce Commission  
CONSUMER SERVICES DIVISION  
SPRINGFIELD OFFICE

## FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 02-0843

**ORIGINAL**

Regarding a complaint by (Person making the complaint):

STEVEN L. SEABORG

Against (Utility name):

AMERITECH

As to (Reason for complaint)

I WAS CHARGED A FEE OF OVER \$800.00

TO CONTINUE WITH MY PHONE SERVICE FOR 120 DAYS

in

ADDISON

Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

235 N. MILL RD. # 110-B 60101

The service address that I am complaining about is

SAME

My home telephone is

(630) 628-6479

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[ ] SAME

(Full name of utility company)

Ameritech

to the provisions of the Illinois Public Utilities Act.

(respondent is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

ILLINOIS  
COMMERCE COMMISSION  
2002 DEC 16 PM 2:31  
CHIEF CLERK'S OFFICE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

(8-00)

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I HAD A Very High PHONE BILL OF ABOUT \$900.00, AND AMERITECH HAD CALLED ME STATING THAT THEY WERE GOING TO DISCONNECT MY LINE UNLESS PAYMENT IS MADE ~~IN~~ FULL AT ONCE. HOWEVER, THEY SAID THEY WOULD BREAK MY BALANCE INTO 4 PAYMENTS. AFTER I MADE TWO PAYMENTS AND MY BALANCE REMAINED THE SAME, I CALLED THEM AND THEY TOLD ME THAT I HAD SIGNED A CONTRACT STATING THAT I AGREED TO PAY AN ADDITIONAL \$900.00 TO KEEP MY SERVICE TURNED ON FOR 120 DAYS.

Please clearly state what you want the Commission to do in this case:

present ME WITH THE CONTRACT I HAD NEVER SIGNED, OR DROP THE CHARGES AGAINST ME.

Date: 12/11/02  
(Month, day, year)

Complainant's Signature

*Steven L. Bearburg*

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, STEVEN L. BEARBURG, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

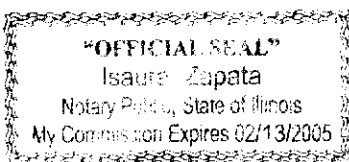
(Signature)

*Steven L. Bearburg*

Subscribed and sworn/affirmed to before me on (month, day, year) December 11, 2002

Notary Public, Illinois

*Esaura Zapata*



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.